

Access English Centre
Immigrant Centre Manitoba
COMMUNITY, GETTING AROUND – “Requesting Assistance”
“Requesting Assistance” Work-out Activity
60 minutes
Advanced Level

Facilitator Note: This activity involves a dialogue for requesting information. The participants are practising a dialogue between each other.

Work-out:

Materials: Participants need: scenario slips, optional: pencils/pens
 Facilitator needs: Optional-whiteboard and whiteboard markers

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| 5 min. | <u>Procedure: Introduction-</u>
<i>Before you begin:</i>
1. Pair the participants:
Option #1: Instruct the participants to find a partner.
Option #2- Give each participant a partner.
2. Explain the activity to the whole group. Demonstrate. |
| 5 min. | <i>Activity:</i>
3. Hand-out a scenario slip to each pair. (One slip per pair to start with then switch with another pair.) |
| 10 min. | 4. Instruct the participants to take some time to look and read the scenario slip.
5. Instruct the pairs to first establish the roles. Ex. One person is the 9-1-1 operator and the other is the caller.
6. Think of what questions to ask.
7. Go over the “ wh” questions (What, Why, Where, etc.)
8. Optional: You can write their responses on the whiteboard.
9. Practise. |
| 20 min. | 10. Switch roles.
11. Next, switch scenario slips with another pair. Try at least 3 different dialogues. |
| 20 min. | 12. Afterwards, each <i>pair</i> will <i>share</i> their dialogues with the whole group.

*Advanced Variation Activity #1: Have the participants make-up their own scenario sheets, instead. The pairs come-up with their own dialogue. |

*Advanced Activity
Scenario Cards
"Requesting Assistance" Activity*

<i>1. Call 9-1-1. There has been an emergency. Choose the emergency. (ex. a fire in your kitchen/your son climbed a tree and fell down/a car accident on the street)</i>
<i>2. Shopping for a gift for your mother (ex. for Mother's Day). Ask the salesperson for assistance.</i>
<i>3. Ask for directions to the Millennium Library. You are located at Immigrant Centre.</i>
<i>4. Ask for directions to the Immigrant Centre. You do not know where 100 Adelaide Street is from Portage Place.</i>
<i>5. Ask the pharmacist what kind of cold medicine you should buy for yourself. You have the flu.</i>
<i>6. Ask the hairstylist what kind of hairstyle you should have.</i>
<i>7. Ask your co-worker for some help. Ex. How do you make a spreadsheet?</i>
<i>8. Ask your classmate, how to boil an egg/share your favourite recipe/ any other cooking tip?</i>
<i>9. Ask a salesperson for assistance. You need advice to buy the best and affordable car for your family. (Think about car features like: how many passengers you will drive around, air conditioning, etc.)</i>
<i>10. Shopping with your best friend and asking him/her for assistance in finding the "right wedding dress" or the "right outfit" (for a party).</i>
<i>11. Ask the gardener from a greenhouse for advice about which perennials/ annuals (flowers) to plant in your garden.</i>
<i>12. Ask the butcher for advice as to which cut or kind of meat you should buy for your family dinner. (ex. Dinner for 8 people)</i>
<i>13. Ask the grocer which fruits or vegetables are "in season" or ask him/her which foods are on sale.</i>
<i>14. Ask the hardware clerk, where you can find a hammer/screwdriver, etc.</i>

15. Ask the postal worker, how much does it cost to send a parcel overseas or back to your home country.

(ex. 5 lb.parcel to New Zealand.)

16. Ask a celebrity blogger or a celebrity reporter, who's "in" or "out"(popular or not popular) this year or celebrity gossip.

17. Ask for advice from an advice columnist about your problem. Ex. My girlfriend/boyfriend is always late for our dates together. Ask for his/her assistance in finding a solution.

18. Choose your own scenario in requesting assistance.