

Access English Centre
Immigrant Centre Manitoba
RECREATION AND TRAVEL: Travel Agent
"Travel Agent Role-Playing" Work-out Activity
60 minutes
Advanced Level

Facilitator Note: This speaking activity is good practise with question formation. It provides meaningful interaction. This is a think-pair-share activity for the participants.

Work-Out:

Materials: Student needs: picture cards(different destination/vacation places)
vocabulary sheets
Optional: pens/pencils
paper
Facilitator needs: whiteboard & whiteboard markers

5 min.	<p><u>Procedure: Introduction-</u> <i>Before you begin:</i></p> <ol style="list-style-type: none"> 1. Write the following prompts on the whiteboard: <div style="text-align: right; margin-left: 200px;"> Sell a Travel Package 1. Travel Agent 2. Customer </div> <p>Introduction: The facilitator will explain activity.</p>
10 min.	<ol style="list-style-type: none"> 2. Instruct the participants that they will take turns in selling a travel package. 3. The goal of this activity is to look at the picture and think of an exotic destination for travel. Two people are the customers (ex. a couple or friends) and the other participant is the travel agent. The travel agent is going to "sell" the vacation by describing the travel destination and activities to do on the vacation. 4. The "customers" will ask questions about the vacation. If the customers are happy with the travel package, they will purchase the travel package. 5. Then switch roles. 6. Ask the participants, what are some vocabulary/questions you can ask about a travel package? (Brainstorm-think of some ideas together.) Ex. schedule, itinerary flights costs services emergency contact travel insurance

<p>25 min.</p> <p>15 min.</p> <p>5 min.</p>	<p>cancellation policy all-inclusive vacation accommodations reservations resort hotel/motel</p> <p>Ex. Do I need to purchase travel insurance? Is the resort all-inclusive?</p> <p>7. Hand-out vocabulary and "Possible Questions" sheets-go over the vocabulary and questions. Use the vocabulary and/or "Possible Questions" sheets as reference.</p> <p>8. Optional: Write their questions</p> <p>9. Demonstrate.</p> <p>10. Divide the whole group into small groups of three.</p> <p>11. Hand-out a picture card to small group. Give them time to <i>think</i>.</p> <p>12. Circulate among the small groups, and be ready to answer questions or add suggestions while the small groups do the activity.</p> <p>13. Later, ask for volunteers to share their skit/role-play.</p> <p>14. Afterwards, the whole group decides which vacation they would take.</p> <p>Variation Activity: Group the participants in pairs: have one person as the customer and the other as the travel agent.</p>
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TRAVEL VOCABULARY

HOTEL /MOTEL/ INN:	Reservations
	Single Room/ Double Room
	Internet Access
	Pool/Jacuzzi
RESORT:	All-inclusive
	Meals Included
	Spa
TRANSPORTATION:	Plane, train, bus line, subway, and tickets
INSURANCE:	Travel Insurance/ Accident Insurance
PACKAGES:	Asian Package: Singapore, China, Japan, and Hong Kong
	European Package: Austria, Germany, France, and Italy
	Exotic Getaway: Mexico or Jamaica
ACTIVITIES:	Swimming/Diving
	Art Gallery Tours
	Horseback Riding

POSSIBLE QUESTIONS

1. Where do you recommend for a nice summer holiday?
2. I'd like to surf and swim, what kind of travel packages do you recommend?
3. Do I need travel insurance?
4. How much does this vacation cost?
5. What kinds of activities are available?
6. What's the cancellation policy?
7. Have you gone to Mexico before?
8. Are pets allowed at this hotel?
9. Are there any concerts available at that time?
10. What does the package include?
11. Which package is the best deal?
12. I have only \$1,000 for a vacation, what do you recommend?
13. Is it safe to travel there?
14. I like to downhill ski, do you have any ski packages?
15. I have a family of 4, what kind of family-friendly packages, do you recommend?